



HOW DO I USE THE HOT TUB DURING MY STAY?

We want to make sure your stay at The Mole is jam-packed with fun and hassle-free - and that includes the hot tub in your lodge or cottage. To help you, us and our other guests have a fab time, here are a few top tips.

Our Mole maintenance team works hard to ensure that hot tubs remain clean and safe to use at all times. When they are cleaned and refilled, it can take some time for the hot tub to warm up - so your hot tub may not be fully warm for comfortable use until the evening of your arrival. This also applies to early check-ins.

If your hot tub needs a quick clean during your stay with us, it may also need time to reheat.

Your safety and comfort are really important to us, and that covers water quality, so while we want you to enjoy as much time in your hot tub, maintenance and wellbeing are vitally important, so bromine is added to the hot tubs to safeguard the level of hygiene.

If you are unhappy with the quality of water in your hot tub, or uncertain as to how to operate it, please ask a member of the team. A word of caution - if our usage guidelines are not followed or found to be abused, a warning and a £50 hot tub maintenance fee may apply.

WARNING

Please don't use the hot tub for 30 minutes after it's been cleaned by the hot tub maintenance team during your stay. The time you can re-enter the hot tub will be written clearly on the lid, so you know when you can get back in...

HOT TUB SAFETY TIPS

For your comfort and enjoyment, the hot tubs at The Mole are all maintained at approximately 38 degrees in temperature. Once the cover is removed, the temperature of the tubs will drop slightly.

Please put the cover back on when not in use.

If your Lodge has decking, please be aware that the decking becomes slippery when wet, so take care.

PLEASE TURN OVER



HOT TUB SAFETY TIPS CONTINUED

- Enter and exit the hot tub slowly.
- Swimsuits are required.
- Please only enter the hot tub after showering with soap.
- Children must be supervised at all times.
- No children under the age of 5 are permitted in the hot tubs.
- Please no jumping or diving!
- Bathing sessions should be limited to 15 minutes.
- Do not bring any glassware in or near the hot tub.
- Do not use the hot tub while under the influence of alcohol or drugs.
- Do not use soaps or oils in the hot tub.
- Do not bathe after a heavy meal.
- Do not sit or lie down on the cover.
- Turn off high jets after use.
- Do not use it alone.
- Do not exceed the maximum number of people in the hot tub, which is 6.
- Do not submerge your head under the water.
- Keep long hair out of water and away from any drains.
- Do not use electrical appliances, phones or tablets within the hot tub.
- No pets are to enter the hot tub.
- All users of the hot tub do so at their own risk.
- You should consult your doctor before you use the hot tub if you are pregnant, have heart disease, diabetes, high or low blood pressure, you are receiving treatment or have a long-term illness.

Failure to adhere to any of the rules may cause contamination of the hot tub, which may result in a penalty charge of £50 for an excessive cleaning charge.

LODGE / COTTAGE ETIQUETTE

We want everyone to get the most out of their Mole moments, so that includes considering fellow guests and neighbours when it comes to reasonable noise levels; bear in mind that sound travels much further in the countryside - and excessive disruption could result in you and your party being asked to leave. The same goes for anti-social behaviour or failure to follow safety signs.

Please note - we ask for guests to keep noise to a minimum after 10pm.

Thank you - and enjoy!